



Terms of Service

Aspire Holiday Tours

Effective Date: 02 February 2026

Last Updated: 02 February 2026

These Terms of Service (“Terms”) govern your use of the services provided by **Aspire Holiday Tours** (“we”, “us”, “our”, or “Company”), including but not limited to tour packages, hotel bookings, transportation arrangements, travel planning, and any related services offered through our website (www.aspireholidaytours.com), phone, WhatsApp, email, or in person.

By making an inquiry, booking a tour, making any payment, or using our services in any way, you agree to be bound by these Terms.

1. Services Provided

We provide travel-related services including (but not limited to):

- Tour packages (Shimla, Manali, Kashmir, and other destinations)
- Hotel reservations
- Transportation arrangements (Volvo, taxi, tempo traveler, etc.)
- Sightseeing, adventure activities, and guided tours
- Customized travel itineraries

All services are subject to availability and may be subject to change without prior notice due to external factors (weather, government restrictions, force majeure, etc.).

2. Booking & Confirmation

- A booking is considered confirmed only after we issue a written confirmation (via email, WhatsApp, or booking voucher) **and** you have paid the required advance/deposit amount.
- The advance/deposit amount is non-refundable unless otherwise specified in writing.
- Full payment must be completed as per the payment schedule shared with you.



- *We reserve the right to cancel or modify any booking if full payment is not received by the due date.*

3. Pricing & Payment

- *All prices are quoted in Indian Rupees (INR) unless otherwise stated.*
- *Prices are subject to change without notice due to changes in taxes, fuel charges, government levies, currency fluctuations, or supplier costs.*
- *Any additional costs (e.g., entry fees, permits, adventure activities, personal expenses, portage, tips, etc.) are not included unless explicitly mentioned in the itinerary.*
- *Payments can be made via bank transfer, UPI, or other methods we accept. We do not store your complete card/bank details.*

4. Cancellation & Refund Policy

Cancellation charges will apply as follows (unless a different policy is mentioned in your specific booking confirmation):

The Policy applies to all bookings made after payment of 80% - 100% in advance

- *Cancellation 30-25 days before departure: 25% charge.*
- *Cancellation 24-15 days before departure: 50% charge.*
- *Cancellation under 15 days before departure: 100% charge.*
- *All Cancellation must be submitted in writing.*
- *The token amount is non-refundable under any circumstances.*

No refund policy applicable on partial payments but the postpone policy will be applied in certain conditions given below: -

- *Trip Postpone Policy is applicable if the guest inform to the company 15 Days before departure.*

5. Itinerary & Changes

- *Itineraries are tentative and subject to change due to weather conditions, road closures, strikes, natural disasters, government restrictions, force majeure events, or operational reasons.*



- *We will make reasonable efforts to provide a comparable alternative. No refund will be given for minor changes or for cancellations caused by force majeure events.*

6. Travel Documents & Responsibilities

- *It is your responsibility to ensure you have valid identity proof, travel insurance, permits (where required), and any other documents needed for the tour.*
- *We are not responsible for any denial of entry, visa issues, or loss due to missing/invalid documents.*
- *You must inform us of any medical conditions, allergies, or special requirements at the time of booking.*

7. Liability & Disclaimer

- *We act only as an intermediary between you and service providers (hotels, transport operators, guides, etc.). We do not own or operate these services.*
- *We shall not be liable for any loss, injury, damage, delay, or inconvenience caused by:*
 - *Acts of third-party service providers*
 - *Weather conditions, natural disasters, political unrest, strikes, or force majeure events*
 - *Your own negligence, misconduct, or failure to follow instructions*
- *We do not guarantee any specific hotel room view, vehicle model, or exact timing unless specifically confirmed in writing.*

8. Travel Insurance

We strongly recommend that you purchase comprehensive travel insurance covering trip cancellation, medical emergencies, accidents, baggage loss, and other risks.

9. Complaints & Disputes

Any complaints must be reported to us in writing (email or WhatsApp) during the tour or within 7 days after completion. We will make reasonable efforts to resolve the matter.

*All disputes shall be subject to the exclusive jurisdiction of the courts in **Shimla, Himachal Pradesh, India.***



10. Force Majeure

We shall not be liable for failure to perform any obligation if such failure is caused by events beyond our reasonable control (force majeure), including but not limited to natural disasters, war, riots, government actions, pandemics, or transportation failures.

11. Amendments

We reserve the right to update these Terms at any time. The updated version will be posted on our website. Continued use of our services after such changes constitutes acceptance of the revised Terms.

12. Contact Information

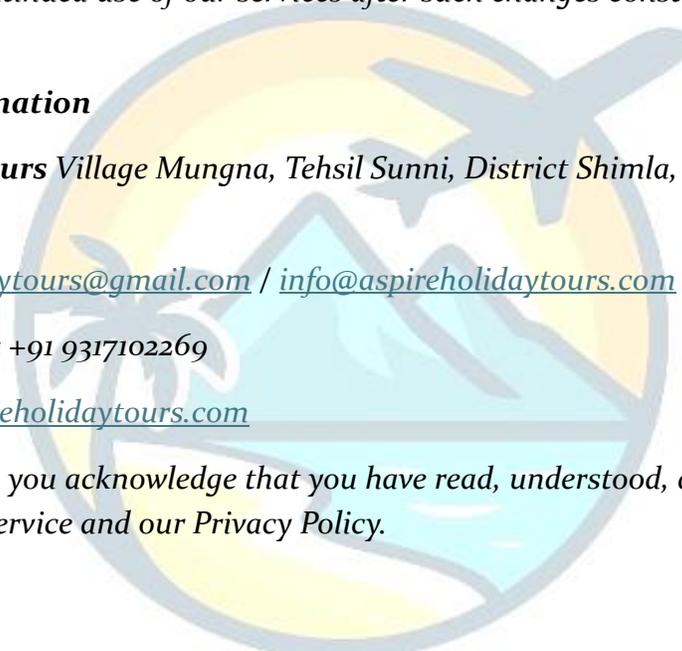
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By booking with us, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service and our Privacy Policy.



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